



# TRIAL CLASS POLICY

## 1. TRIAL CLASS CONFIRMATION:

- a. Our Galaxy Guardians will contact you via WhatsApp or a call to confirm your Trial classes within 2 days.
- b. Trial class is confirmed upon verification, confirmation and receipt of payment.
- c. Trial class once booked, confirmed and paid is non-refundable.
- d. No refunds will be provided if a student does not qualify for regular classes after the trial.

## 2. RESCHEDULING:

- a. Any change of schedule in Trial class would need to be informed at least 48 hours (2 days) in advanced.
- b. Each trial class is allowed **only one reschedule**.
- c. There are no make-up classes for Trial class. i.e. Absent and No-Show.

## 3. READINESS AND BEHAVIORAL CONSIDERATIONS

- a. **Galaxy Gymnastics reserves the right to assess and determine whether a student is ready to participate in a class.**
- b. While we welcome students of all abilities, including those with **special needs (e.g., Autism, ADHD, etc.)**, all participants must adhere to our **Participant's / Child's Behaviour Policy** to ensure a safe and productive learning environment for everyone.
- c. If a student is deemed not ready for a group setting or requires specialized support beyond our coaching capabilities, we reserve the right to decline their enrollment.
- d. Our coaches and staff are not specialized therapists or special needs educators. If a child's behaviour disrupts the class or poses a safety concern, we may recommend alternative options that better suit their needs.

## 4. WHY A GYMNASTICS TRIAL CLASS IS NECESSARY?

A gymnastics trial class is necessary before committing to a regular class package:

- a. **Assessing Interest and Compatibility:** A trial class allows the individual, or their parent/guardian, to assess their interest in gymnastics and see if it is the right fit for them. Not everyone may enjoy gymnastics or find it suitable for their physical abilities and interests. The trial class provides a risk-free opportunity to explore the sport before making a commitment.

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- b. **Evaluating Skill Level:** Gymnastics classes often have different levels, catering to beginners, intermediate, and advanced students. A trial class helps the instructor assess the participant's skill level and determine the appropriate class level for them. This ensures that they are placed in a class that matches their abilities, promoting a safe and productive learning environment.
- c. **Understanding Class Dynamics:** Each gymnastics class may have a unique atmosphere and teaching style. By attending a trial class, the participant can experience the teaching methods, interact with the instructor and other students, and get a sense of how the class operates. This insight helps them determine if they feel comfortable and motivated in that particular class setting.
- d. **Safety Considerations:** Gymnastics involves various physical activities that require specific skills and conditioning. The trial class allows the instructor to assess the participant's physical readiness for gymnastics, identifying any potential limitations or safety concerns. This way, the instructor can suggest modifications or alternative activities if needed.
- e. **Facility and Equipment Familiarization:** During the trial class, participants can become familiar with the gymnastics facility and the equipment used. Understanding the layout and knowing how to use the equipment properly can help reduce potential accidents or mishaps when transitioning to the regular classes.
- f. **Financial Commitment:** Signing up for a regular class package often involves a financial commitment. A trial class provides an opportunity to ensure that the participant enjoys the sport and feels motivated to continue, making the investment in the regular package more worthwhile.
- g. **Building Trust:** For parents enrolling their children in gymnastics classes, attending a trial class allows them to meet the instructor, observe their teaching style, and ask any questions or address concerns they might have. Building this initial trust with the instructor and the gymnastics center can lead to a more positive and productive learning experience.

## 5. MEDIA RELEASE

- a. Galaxy Gymnastics regularly use photographs and videos as training aids. It is a very effective coaching tool that allows students to track their progress and performance analyse techniques and keep parents updated on their children's progress.
- b. From time to time Galaxy Gymnastics Management uses photos/videos taken in classes/camps/programs to showcase our product offering in promotion materials, brochures and on our website.
- c. Galaxy Gymnastics Management is dedicated to the safeguarding of children in our programs, any media used for promotion will do so in a positive light, depicting the success programs/services offered by the company and high achievements of our students.

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- d. With a granted media release Galaxy Gymnastics reserves the right to use any photographs/videos taken during the Activities on its website and in any of its future publications.

A gymnastics trial class offers a valuable opportunity to assess interest, skill level, safety considerations, class dynamics, and facility familiarity before making a commitment to a regular class package. It helps ensure that the participant has a positive and rewarding gymnastics experience from the start.

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